



17m

**HERSHKOVITZ & ASSOCIATES**  
**PATENT AGENCY**  
**2845 DUKE STREET**  
**ALEXANDRIA, VA 22314**  
**703-370-4800**

In re application of	: Brent Magouirk et al	Docket No.: P68364
Application No.	: 10/052,577	Group Art Unit: 3623
Filed	: January 18, 2002	Examiner: Johnna Loftis
For	: Customer Management System	

COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Transmitted herewith is a **Power of Attorney and Loss of Entitlement** in the above-captioned application.

The fee has been calculated as shown below:

Claims After Amendment	No. of Claims Previously Paid	Present Extra	Small Entity		Large Entity	
			Rate	Fee	Rate	Fee
*Total Claims:			x 25=	\$	x 50=	\$
**Indep. Claims:			x 100=	\$	x 200=	\$
Multiple Dependent Claims Presented			+180=	\$	+360=	\$
Extension Fees for Month				\$		\$
				\$	500	\$
Total:				\$	Total:	\$

\* If less than 20, write 20

\*\*If less than 3, write 3

☐ Please charge my Deposit Account No. **50-2929** in the amount of \$ .

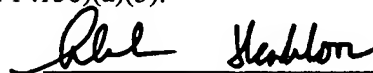
☐ A Check in the amount of \$ \_\_ to cover the necessary fee is included.

☒ The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. **50-2929**:

☒ Any additional filing fees required under 37 C.F.R. 1.16.

☒ Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 CFR 1.136)(a)(3).

June 15, 2007  
Date

  
Abraham HersHKovitz  
Reg. No. 45,294



P68364.A01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Brent MAGOUIRK et al

Examiner: Johnna Loftis

Appl. No.: 10/052,577

Art Unit: 3623

Filed: January 18, 2002

Confirmation No.: 7360

For: CUSTOMER MANAGEMENT SYSTEM

**LOSS OF ENTITLEMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

The PTO is hereby informed that the above-identified application no longer qualifies for small entity status.

Should the Patent Office have any questions or comments regarding this matter, the undersigned may be contacted at the below-listed telephone number.

Respectfully submitted,  
Brent MAGOUIRK et al

Abraham HersHKovitz  
Reg. No. 45,294

June 15, 2007  
HERSHKOVITZ & ASSOCIATES  
2845 DUKE STREET  
ALEXANDRIA, VA 22314  
(703) 370-4800 (voice)  
(703) 370-4809 (fax)  
patent@hershkovitz.net